



Mark as shown: označavanje odgovora

Correction: ispravak odgovora

1. INTRODUCTION

Dear students of the University of Split,

this questionnaire gives you opportunity to express your opinion on various aspects of your student life. Please take few minutes to answer the questions. Your honest answers are highly appreciated, as they will help us gain insight into possible difficulties you have encountered, in order to raise the quality of student standard.

Thank you for the cooperation,

Centre for Quality Improvement University of Split

- 1.1 Constituent unit of the University of Split:
- | | | |
|--|---|--|
| <input type="checkbox"/> The School of Medicine in Split | <input type="checkbox"/> University Department of Marine Studies | <input type="checkbox"/> FESB |
| <input type="checkbox"/> Faculty of Kinesiology | <input type="checkbox"/> University Department for Professional Studies | <input type="checkbox"/> Faculty of Chemistry and Technology |
| <input type="checkbox"/> Faculty of Science | <input type="checkbox"/> Faculty of Humanities and Social Sciences | |
- 1.2 Sex:
- | | | |
|----------------------------|----------------------------|--|
| <input type="checkbox"/> F | <input type="checkbox"/> M | |
|----------------------------|----------------------------|--|
- 1.3 Year of studies:
- | | | |
|------------------------------|------------------------------|------------------------------|
| <input type="checkbox"/> 1st | <input type="checkbox"/> 2nd | <input type="checkbox"/> 3rd |
| <input type="checkbox"/> 4th | <input type="checkbox"/> 5th | <input type="checkbox"/> 6th |
- 1.4 Level of studies:
- | | | |
|---|--|--|
| <input type="checkbox"/> integrated university undergraduate and graduate study programme | <input type="checkbox"/> graduate study programme | <input type="checkbox"/> undergraduate study programme |
| <input type="checkbox"/> undergraduate professional study programme | <input type="checkbox"/> specialist graduate study programme | |
- 1.5 Study programme:
- 1.6 Study programme:
- | | | |
|----------------------------------|--|--|
| <input type="checkbox"/> ERASMUS | <input type="checkbox"/> Ecology and protection of the sea | <input type="checkbox"/> Marine biology and technology |
|----------------------------------|--|--|
- 1.7 Study programme:
- 1.8 Study programme:
- | | | |
|---|---|--|
| <input type="checkbox"/> Marine Fishery | <input type="checkbox"/> Kinesiology with specialisation in Sports Coaching | |
| <input type="checkbox"/> Undergraduate Study in Computing (USC) | | |
- 1.9 Study programme:
- 1.10 Study programme:
- 1.11 Study programme:
- | | | |
|--|--|--|
| <input type="checkbox"/> International Basketball Coaching and Management | <input type="checkbox"/> Environmental Physics | |
| <input type="checkbox"/> Specialist graduate study programme in Electrical Engineering | | |
| <input type="checkbox"/> Chemical and Environmental Technology | | |
| <input type="checkbox"/> Astrophysics and Elementary Particle Physics | | |
| <input type="checkbox"/> Psychology | | |
- 1.12 Study programme:
- 1.13 Year of enrolment:
- | | | |
|--------------------------------|--------------------------------|--------------------------------|
| <input type="checkbox"/> 2011. | <input type="checkbox"/> 2012. | <input type="checkbox"/> 2013. |
| <input type="checkbox"/> 2014. | <input type="checkbox"/> 2015. | <input type="checkbox"/> 2016. |
| <input type="checkbox"/> 2017. | <input type="checkbox"/> 2018. | <input type="checkbox"/> 2019. |
| <input type="checkbox"/> 2020. | <input type="checkbox"/> 2021. | <input type="checkbox"/> 2022. |
- 1.14 Grade point average so far:
- | | | |
|----------------------------------|----------------------------------|----------------------------------|
| <input type="checkbox"/> 2,0-2,5 | <input type="checkbox"/> 2,6-3,0 | <input type="checkbox"/> 3,1-3,5 |
| <input type="checkbox"/> 3,6-4,0 | <input type="checkbox"/> 4,1-4,5 | <input type="checkbox"/> 4,6-5,0 |
| <input type="checkbox"/> YES | <input type="checkbox"/> NO | |
- 1.15 My parents live in Split:
- | | | |
|------------------------------|-----------------------------|--|
| <input type="checkbox"/> YES | <input type="checkbox"/> NO | |
|------------------------------|-----------------------------|--|

2. INFRASTRUCTURE OF THE CONSTITUENT UNIT

2. INFRASTRUCTURE OF THE CONSTITUENT UNIT [Continue]

- 2.1 Lectures take place at: One location Two to three locations More than three locations
- Overall satisfaction with the following aspects of studying at the constituent unit, scale 1-5 (1 – not satisfied at all, 5 – completely satisfied), *choose 0 only if you cannot evaluate:*
- 2.2 Facilities – classrooms (size, light, heating...): 1 5 0
- 2.3 Facilities – laboratories and specialised classrooms (size, equipment): 1 5 0
- 2.4 IT equipment of specialised classrooms and classrooms: 1 5 0
- 2.5 IT equipment and availability for student leisure activities: 1 5 0
- 2.6 Web site of the constituent unit (amount of information and updating): 1 5 0
- 2.7 Web sites of teachers (amount of information and updating): 1 5 0
- 2.8 Web sites of students: 1 5 0

3. LIBRARY AND LEARNING SPACE AT THE CONSTITUENT UNIT

- 3.1 How often do you visit library at the constituent unit where you study: Almost everyday Once a week Once a month
 Only before exams Never
- 3.2 Which materials do you most often use: Text-books Encyclopaedias and lexicons Scientific and professional reviews
- 3.3 You use the reading room in the library and learning space at the constituent unit: Almost everyday Once a week Once a month
 Only before exams Never
- Overall satisfaction with the following aspects of library operation at the constituent unit, scale 1-5 (1 – not satisfied at all, 5 – completely satisfied), *choose 0 only if you cannot evaluate:*
- 3.4 Library working hours: 1 5 0
- 3.5 Facilities: 1 5 0
- 3.6 Helpful staff: 1 5 0
- 3.7 Time needed to get your book: 1 5 0
- 3.8 Help in catalogues search: 1 5 0
- 3.9 Library fund: 1 5 0

4. UNIVERSITY LIBRARY

- 4.1 How often do you visit the University library? Almost everyday Once a week Once a month
 Only before exams Never
- 4.2 Which services of the University library do you most commonly use: browsing/borrowing materials using the computers and internet interlibrary loans
 reading room
- Overall satisfaction with the following aspects of the University library operation, scale 1-5 (1-not satisfied at all, 5-completely satisfied), *choose 0 only if you cannot evaluate:*
- 4.3 Library working hours: 1 5 0
- 4.4 Facilities: 1 5 0
- 4.5 Availability and helpfulness of staff: 1 5 0
- 4.6 Time needed to get your book: 1 5 0
- 4.7 Help in catalogues search: 1 5 0
- 4.8 Library fund: 1 5 0
- 4.9 IT infrastructure: 1 5 0

5. STUDENT REGISTRATION OFFICE

- Overall satisfaction with the following aspects of the operation of student registration office, scale 1-5 (1-not satisfied at all, 5-completely satisfied), *choose 0 only if you cannot evaluate:*
- 5.1 Student registration office working hours: 1 5 0
- 5.2 Facilities: 1 5 0
- 5.3 Availability and helpfulness of staff: 1 5 0
- 5.4 Timely availability of information: 1 5 0
- 5.5 Quality of available information: 1 5 0

6. CONSTITUENT UNIT MANAGEMENT

- Overall satisfaction with the following aspects of the performance of the management (Dean's office) of the constituent unit where you study, scale 1-5 (1-not satisfied at all, 5-completely satisfied), *choose 0 only if you cannot evaluate:*
- 6.1 Availability and helpfulness of the management members: 1 5 0
- 6.2 Attitude of the constituent unit management towards students (transparency, availability of accurate information...): 1 5 0

6. CONSTITUENT UNIT MANAGEMENT [Continue]

- 6.3 Student's requests are dealt with in a timely manner: 1 5 0
- 6.4 Supports student rights: 1 5 0

7. STUDENT'S UNION AT THE CONSTITUENT UNIT

Overall satisfaction with the following aspects of the performance of the Student's Union of the constituent unit where you study, scale 1-5 (1-not satisfied at all, 5-completely satisfied), *choose 0 only if you cannot evaluate:*

- 7.1 Availability and helpfulness of members of the Student's Union: 1 5 0
- 7.2 Attitude towards students (transparency, availability of accurate information...): 1 5 0

8. STUDENT ACCOMMODATION

- 8.1 I live in a student dorm. yes no

If you do live in a student dorm, please rate your overall satisfaction with the following aspects, scale 1-5 (1-not satisfied at all, 5-completely satisfied), *choose 0 only if you cannot evaluate:*

- 8.2 Accommodation conditions: 1 5 0
- 8.3 Public/common learning rooms/spaces: 1 5 0
- 8.4 Cleanliness of the common rooms: 1 5 0
- 8.5 Respecting the order and code of conduct: 1 5 0
- 8.6 Availability and helpfulness of staff: 1 5 0
- 8.7 IT equipment: 1 5 0

9. STUDENT MEALS

- 9.1 Do you have organised student meals (student restaurant, canteen etc.)? yes no
- 9.2 Do you eat at student restaurants? yes, regularly sometimes only never

Overall satisfaction with the following aspects of the operation of the student restaurants, scale 1-5 (1-not satisfied at all, 5-completely satisfied), *choose 0 only if you cannot evaluate:*

- 9.3 Distance of the closest student restaurant: 1 5 0
- 9.4 Student restaurant working hours: 1 5 0
- 9.5 Preparation of food: 1 5 0
- 9.6 Nutritive quality of a meal: 1 5 0
- 9.7 Quantity: 1 5 0
- 9.8 General evaluation of the quality of food: 1 5 0

10. CULTURE AND ARTS

- 10.1 How satisfied are you with the offer of cultural and artistic events at the University of Split, scale 1-5 (1-not satisfied at all, 5-completely satisfied), *choose 0 only if you cannot evaluate:* 1 5 0

11. SPORT AND RECREATION

- 11.1 Do you do sports and recreation during your studies? yes no
- 11.2 How satisfied are you with sport and recreation facilities and activities at the University of Split? On scale 1-5 (1-not satisfied at all, 5-completely satisfied), *choose 0 only if you cannot evaluate:* 1 5 0

12. HEALTH CARE

- 12.1 Do you have health insurance? yes no
- 12.2 Do you have access to health care in the place of studying? yes no
- 12.3 Are you satisfied with the quality of health care in the place of studying? On scale 1-5 (1-not satisfied at all, 5-completely satisfied), *choose 0 only if you cannot evaluate:* 1 5 0
- 12.4 Your comments on the accessibility/availability and quality of health care services in the place of studying:

- 12.5 Do you use services of the Centre for Student Counselling at the Faculty of Humanities and Social Sciences, which is open for all students? yes no

12. HEALTH CARE [Continue]

- 12.6 In your opinion, which services should the Centre for Student Counselling provide? Help in learning and studying Counselling for personal challenges and problems of students something else

13. INTERNATIONAL RELATIONS OFFICE (Sinjska 2, 3rd floor)

- 13.1 Do you use services of the International Relations Office? yes no
 If you use services of the Internal Relations Office, please rate your overall satisfaction with the following aspects, scale 1-5 (1-not satisfied at all, 5-completely satisfied), choose 0 only if you cannot evaluate:

- | | | | | | | | | | |
|--|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|---|--------------------------|---|
| 13.2 Working hours: | 1 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 5 | <input type="checkbox"/> | 0 |
| 13.3 Facilities: | 1 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 5 | <input type="checkbox"/> | 0 |
| 13.4 Availability and helpfulness of staff: | 1 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 5 | <input type="checkbox"/> | 0 |
| 13.5 Staff professional performance: | 1 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 5 | <input type="checkbox"/> | 0 |
| 13.6 Quality and updating of information published on the Office web page? | 1 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 5 | <input type="checkbox"/> | 0 |

- 13.7 Should you have any comments, suggestions or remarks related to the Office, please share them here:

14. OFFICE FOR STUDENTS WITH DISABILITIES (Zrinsko-frankopanska 38)

- 14.1 Do you use services of the Office for students with disabilities? yes no
 14.2 Are you satisfied with the accessibility of the Office? yes no
 14.3 Do the services provided by the Office make your studying easier? yes no

If you use services of the Office for students with disabilities, please rate your overall satisfaction with the following aspects, scale 1-5 (1-not satisfied at all, 5-completely satisfied), choose 0 only if you cannot evaluate:

- | | | | | | | | | | |
|---|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|---|--------------------------|---|
| 14.4 Working hours: | 1 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 5 | <input type="checkbox"/> | 0 |
| 14.5 Facilities: | 1 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 5 | <input type="checkbox"/> | 0 |
| 14.6 Availability and helpfulness of staff: | 1 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 5 | <input type="checkbox"/> | 0 |
| 14.7 Staff professional performance: | 1 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 5 | <input type="checkbox"/> | 0 |
| 14.8 Quality and updating information published on the Office web page: | 1 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 5 | <input type="checkbox"/> | 0 |

- 14.9 Should you have any comments, suggestions or remarks related to the Office and/or studying conditions of students with disabilities, please share them here: